

BRIEF SUMMARY OF CORPORATE SOCIAL RESPONSIBILITY AND ENVIRONMENT

The Company runs its business by considering employee rights and positive impacts on other stakeholders and contributing to environmental preservation. Telkom implements good corporate governance through social responsibility and environment (TJSL) or corporate social responsibility (CSR). The implementation and reporting of the Company's CSR program refer to generally accepted principles, including ISO 26000 Guidance for Social Responsibility, Sustainable Development Goals (SDGs), Global Reporting Initiative (GRI), and Sustainability Accounting Standards Board (SASB).

Based on SEOJK No.16/POJK.04/2021 regarding the Form and Content of Annual Reports of Issuers or Public Companies, Telkom conveys information on implementing CSR in a Sustainability Report, which is separate from this Annual Report. The basis for preparing Telkom's Sustainability Report is OJK Regulation No.51/POJK.03/2017 regarding implementing Sustainable Finance for Financial Services Institutions, Issuers, and Public Companies.

Access to the 2022 Sustainability Report:



In addition, as a BUMN, Telkom implements TJSL following the Regulation of the Minister of State-Owned Enterprises Number: PER-05/MBU/04/2021 regarding Social and Environmental Responsibility of State-Owned Enterprises as last amended by the Regulation of the Minister of State-Owned Enterprises Number: PER-6/MBU/09/2022 regarding Amendments to the Regulation of the Minister of State-Owned Enterprises Number: PER-05/MBU/04/2021 Regarding the Social and Environmental Responsibility Program for State-Owned Enterprises ("PM BUMN PER-6/2022"). PM BUMN PER-6/2022 Article 23 stipulates that reports on implementing the BUMN TJSL Program are included in the BUMN performance annual report (Annual Report). The report on the implementation of the SOE TJSL Program is an integral part of the Annual Report for the Corporate Social and Environmental Responsibility sub-chapter, while the Financial Report for the MSE Funding Program is presented as an attachment to this Annual Report.



CORPORATE SOCIAL RESPONSIBILITY AND ENVIRONMENT PROGRAM IMPLEMENTATION REPORT

CSR SUSTAINABILITY STRATEGY FRAMEWORK

We are committed to implementing sustainable practices through our Social and Environmental Responsibility Programs, supported by good organizational governance practices. The Board of Directors also ensures oversight of implementing the Company's social and environmental responsibility strategy and operations and encourages compliance to ensure program accountability. The Company's sustainability program is also aligned with environmental, social, and governance (ESG) aspects and supports strategic business goals to maximize sustainability performance achievements.

Telkom has carried out a sustainability strategy through the Social and Responsibility Environment Program (TJSL), which is realized through the Main Program "SUSTAIN", which is in line with the achievement of the Sustainable Development Goals (SDGs) targets, with the following description:

- 1. Speed-up inclusive education and quality healthy life to support a prosperous and competitive nation**, namely encouraging the realization of inclusive education and good quality of healthy life to help a profitable and competitive nation through digital infrastructure support and digital talent education to support increased literacy national digital.
- 2. Uplift sustainable infrastructure and encourage greeneration to increase climate change resiliency**, namely supporting the realization of sustainable infrastructure and encouraging efforts to increase resilience to climate change through community empowerment and the deployment of digital environmental ecosystems.
- 3. Scale-up SME capacity and enlarge SME fund access to intensify economic growth**, namely increasing access and capacity of Micro and Small Enterprises (SME) to financial services to expand employment, improve labor productivity and promote economic growth by intensifying channels' quality and strengthening loan repayment capacity.
- 4. Transform excellent MSME platform to build up digital engine value creation**, namely accelerating digital platform transformation for superior MSEs to form digital economic growth centers through increasing MSE digital literacy and digital market penetration and accelerating the utilization of BUMN houses.

- 5. Assure good TJSL governance, risk and compliance management reinforcement**, namely maintaining accountability aspects of the management of the TJSL Program and aspects of the implementation of risk management and compliance through quality improvement and evaluation of governance, as well as overseeing audit processes and management reporting.
- 6. Intensify strong impact branding and communication for TJSL program impact through partnership/collaboration**, namely activating the publication of the implementation of the TJSL program by prioritizing communication from aspects of the impact of the Telkom TJSL Program through multi-stakeholder partnerships/collaborations.
- 7. Nurture TJSL process digitization and data analytics to enable data-driven decision making**, namely strengthening the transformation of digitization and digitalization of the management of the TJSL Program through improving and maintaining information systems, utilizing data analytics and decision support systems in strategic decision making.

COMMITMENT AND POLICY ON SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

The legal basis for implementing Corporate Social and Environmental Responsibility activities refers to the Regulation of the Minister of State-Owned Enterprises Number: PER-05/MBU/04/2021 regarding Social and Environmental Responsibility of State-Owned Enterprises as last amended by the Regulation of the Minister of State-Owned Enterprises Number: PER-6/MBU/09/2022 regarding Amendments to the Minister of State-Owned Enterprises Regulation Number: PER-05/MBU/04/2021 regarding Social and Environmental Responsibility Programs for State-Owned Enterprises. In addition, the guidelines for implementing the TJSL Program refer to the Shareholders/Capital Owners Aspiration Letter No. S-787/MB/10/2021 dated 8 October 2021 regarding Aspirations of Shareholders/Capital Owners for Compilation of the Company's 2022 Work Plan and Budget. To carry out this obligation, Telkom has formulated regulations and policies as operational guidelines in implementing the TJSL Program, namely Regulations Board of Directors No. PD.703.00/r.00/HK200/CDC-A1000000/2021, regarding Social and Environmental Responsibility Programs.

For Telkom, the TJSL program is one of the efforts to contribute to improving the welfare and quality of life of the community in a sustainable manner. Through the TJSL Program, Telkom carries out strategic steps in the social and environmental fields to support the Sustainable Development Goals (SDG), namely:

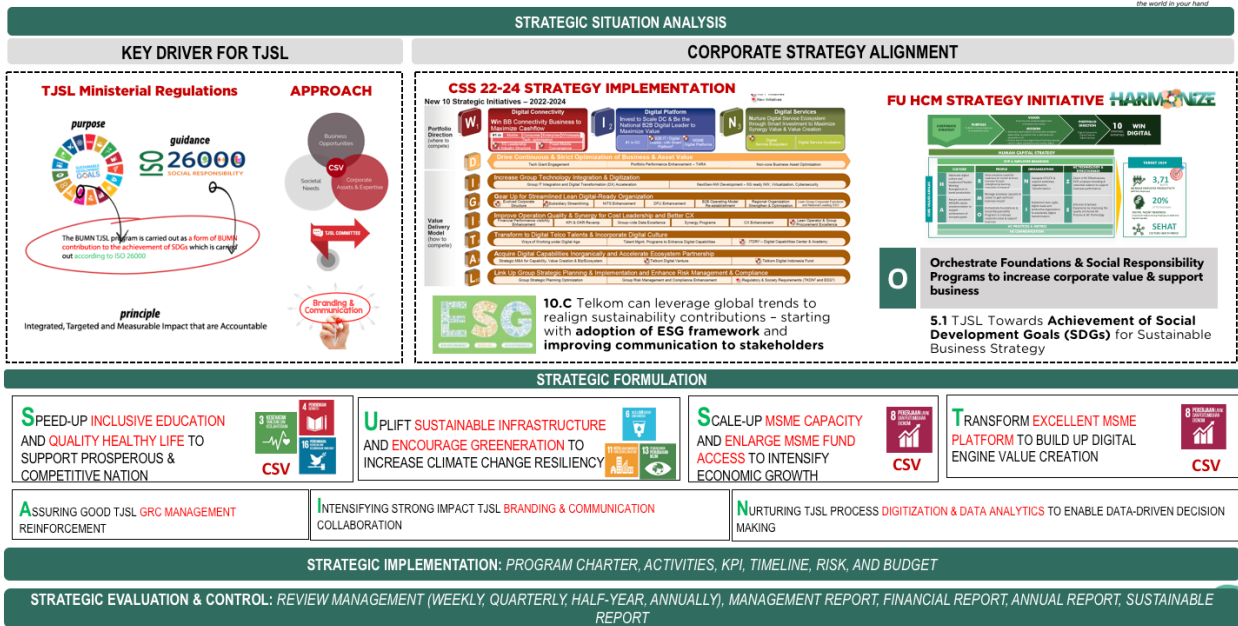
1. Social assistance in the framework of increasing community welfare;
2. Initiatives to improve the quality of nutrition and community food security;
3. Health assistance in the context of new normal adaptation;
4. Increasing digital inclusion as an effort to equalize access to quality education for the nation;
5. Digital certification program for vocational;
6. Digital competency improvement program for millennials;
7. Empowerment of groups with disabilities to increase the independence of vulnerable communities;
8. Improving community hygiene through the provision of proper sanitation and clean water facilities;
9. Increasing access to funding and capacity building for MSEs;
10. Utilization of digital platform solutions for MSEs;
11. Infrastructure to support mobility and local economic growth;
12. Development of independent assisted villages;
13. Sustainable settlement development programs;
14. Reduction of e-waste through recycling of digital devices;
15. Integrated waste management solutions and circular economy development;
16. Reducing the greenhouse gas effect through planting mangroves and coral reefs;

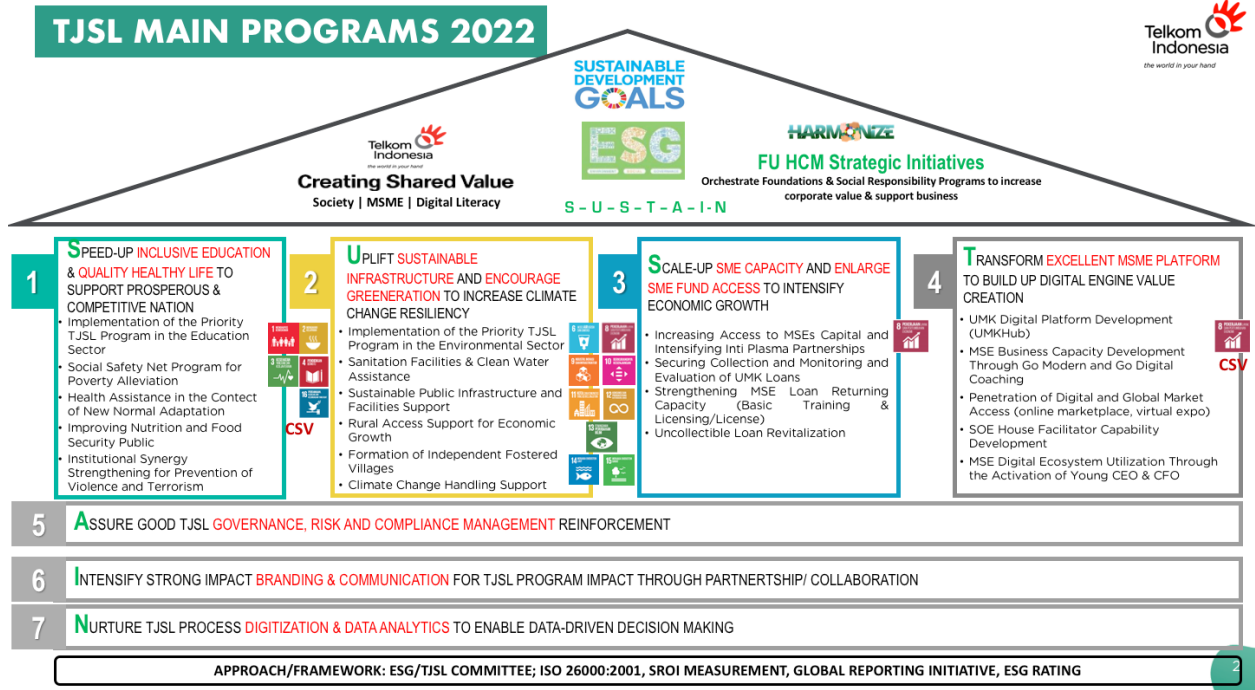
17. Handling climate change through restoration and conservation of fostered forests;
18. Strengthening institutional synergy to prevent violence and terrorism;
19. Student social project competition: Innovillage; and
20. Activate the Employee Volunteering Program through social project incubation (Ayo Bikin Nyata).

Telkom seeks to encourage socially responsible behavior in all parts of the organization, including the parent company and Subsidiaries' units, functions, and divisions. This is done by disseminating core values and developing a corporate culture for all TelkomGroup people. In addition, employee involvement was carried out in the Employee Volunteering Program (EVP) through an employee social project incubation with the Ayo Bikin Nyata (Let's Make Real) program. Implementation of the Social and Environmental Responsibility Program (TJSL) is under the authority of the Community Development Center (CDC) unit, specifically publication of the implementation of the Company's CSR Program is under the authority of the Corporate Communication Sub-Department.

In carrying out the TJSL Program, Telkom encourages and ensures the active role of stakeholders in planning and formulating an integrated, directed, and measurable TJSL Program to create added value for the Company. TelkomGroup continues to strive to create shared values for stakeholders.

TJSL 2022 Program Formulation Framework









REALIZATION OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY (TJSL) PROGRAM 2022

In 2022, the total funds realized for implementing the TJSL Program amounted to Rp372.24 billion, an increase of 4.7% from 2021. The table for the realization of the implementation of the TJSL Program in 2022 is as follows:

No.	TJSL Pillars	Realizations (Rp Billion)
1.	Social Pillar	72.99
2.	Economic Pillar	259.24
3.	Environmental Pillar	37.57
4.	Pillars of Law and Governance	2.43
	Total	372.24

TJSL REALIZATION PER PRIORITY SECTOR

I. TJSL Program Focus on Education Sector

No.	Featured Program	Descriptions	SDGs	Realizations
1.	Increasing digital inclusion as an effort to equalize access to the quality of the nation's education	Telkom's efforts in helping schools and students to gain internet & computer access as well as improving ICT (Technology, Information, and Computer) skills for learning purposes in 3T (Foremost, Outermost, and Disadvantaged) areas, through the use of IndiHome fiber optic technology, Orbit, and Satellite Mangoesky.		364 location points 18,200 Benefit recipients
2.	Digital certification program for vocational	Telkom's efforts to support the improvement of digital education competence in Indonesia through the implementation of a digital certification program for high school/vocational high school graduates.		4,917 registrants 1,040 participants passed certification 540 schools 25 provinces
3.	Digital competency improvement program for millennials	Telkom's commitment to supporting digital education competence in Indonesia on an ongoing basis by holding a Digital Bootcamp for Millennials through the role of Rumah BUMN.		516 participants 3 location points
4.	Empowerment of groups with disabilities to increase the independence of vulnerable communities	Telkom assists in the form of digital application devices and software for disabilities as well as digital training and certification for persons with disabilities to increase the independence of vulnerable communities, which are carried out at several location points.		326 persons with disabilities 8 location points



Education Digitalization Inclusion Program



Digital Certification Program for Vocational (DigiUp)







Digital Competence Improvement Program for Millennials
(Coding for Millennials)



Empowerment of groups with disabilities in order to increase the independence of vulnerable communities

II. TJSL Program Focus on the Environmental Sector

No.	Featured Program	Descriptions	SDGs	Realizations
1.	Reduction of e-waste through digital device recycling	Telkom's efforts in reducing the amount of electronic waste, through collection by means of donations, sorting, and repairing to be further distributed as an educational support tool for community groups in need.		191 electronic devices 12 beneficiary communities
2.	Integrated Waste Management Solutions and Circular Economy Development	Telkom initiates the development of integrated waste management by piloting in Tuksongo Village, Borobudur, through processing household waste into economically valuable products so that it can generate social, environmental, and community economic benefits.		1 ton of managed waste generation 70 kg of generated waste that is recycled Rp7.5 million per month of circular economy income
3.	Reducing the effect of greenhouse gases through the planting of mangroves and coral reefs	Telkom has carried out the rehabilitation of coral reefs, cultivation of mangroves, and planting of trees/greening as an effort to reduce the greenhouse gas effect.		31,550 mangrove plantings 550 coral reef substrates
4.	Handling Climate Change through restoration and conservation of fostered forests	Efforts to deal with climate change through planting tree seeds scattered in several locations.		48,100 tree seedlings/50 ha 5 location points



Eduvice: Electronic Waste Reduction Program through Digital Device Recycling



Integrated Waste Management and Circular Economy Development - TPS Balkondes Tuksongo



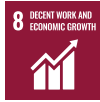
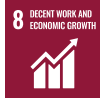
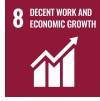
Mangrove and Coral Reef Cultivation Program



Handling Climate Change through Fostered Forest Conservation

III. TJSL Program Focus on Development of MSEs

UMK funding and UMK Development Program grants are formulated through the 3C approach, namely access to capital, access to competence, and access to commerce. Through this program, Telkom is committed to strengthening the capacity of Fostered MSEs to contribute to national economic growth and are oriented towards creating added value for the Company. The realization of the 2022 MSE Development Program Implementation is as follows:

No.	Featured Program	Descriptions	SDGs	Realizations
1.	Increasing MSEs access to Financial Services (Access to Capital)	Telkom distributes the MSE Funding Program as working capital and increases the business capacity of the MSEs assisted. The loan is channeled to fostered MSEs engaged in various business sectors such as industry, trade, livestock, plantations, fisheries, agriculture, services, and others.		Rp247.47 billion disbursement of PUMK funds 5,032 Fostered MSEs
2.	Strengthening MSE Business Capacity through coaching of Go Modern and Go Digital (Access to Competence)	MSE competency improvement programs through skills training and certification, including Halal and PIRT (Home Industry Products), and assistance in making NIB (Business Identification Number). In addition, the Access to Competence program is carried out by digitizing business activity solutions to increase the productivity of MSEs.		15,261 UMK Go Modern 15,135 UMK Go Digital 1,362 Halal & PIRT Certifications 3,785 NIB
3.	Penetration of digital and global market access: online marketplace, and virtual expo (Access to Commerce)	Acceleration of promotion of UMK products through marketplaces and virtual expos to increase UMK market access for consumers without having to open physical outlets.		UMK Go Online: 5,793 UMK Go Global: 21



Fostered UMK-Craft Category (Omah Wayang Maju Karya)



Fostered UMK-Craft Category (diTUTA)



Fostered UMK-Food Category (Yanies Cookies)



Fostered UMK-Fashion Category (Ozzy Batik)

REALIZATION OF THE COMPANY'S CREATING SHARED VALUE PROGRAM

Creating Shared Value (CSV) is a strategic step for the company to create social and economic value with the community. CSV implementation is expected to contribute to efforts to resolve socioeconomic problems and improve social welfare. Throughout 2022, the implementation of the TJSL Program with the CSV approach will be realized through 2 (two) programs, namely:

No.	CSV Programs	Descriptions	Social Benefit	Business Benefit	Realizations
1.	Student social project competition: Innovillage	Innovillage is a socio-digipreneurship incubation for students, collaborating with universities throughout Indonesia to provide solutions to community social problems, as well as a corporate digital talent crowdsourcing program.	The potential for increasing the socioeconomic benefits of the community at the location of the implementation of the social project	<ul style="list-style-type: none"> - Telkom has an inventory of applicable digital solutions to be developed to market validation - Telkom has Company Digital Talent Pool profiling 	<ul style="list-style-type: none"> • 1,442 registrants • 402 social project proposals • 120 colleges • 150 social projects funded • 25 Provinces distributed social projects funded • 137 districts/cities with social projects funded • 450 Digital Talent Candidates
2.	Utilization of Digital Platforms for MSEs	Telkom initiates the utilization of digitization solutions for MSME business activities through application & digital platform utilization and product commercialization through digital e-commerce.	<ul style="list-style-type: none"> - Encouraging MSE digital literacy toward increasing user adoption of digital service utilization - Helping MSEs to innovate to develop business quickly to be applied independently - Encouraging MSEs to upgrade through the implementation of digitization 	<ul style="list-style-type: none"> - Increase the number of subscribers and user traction on digital platforms for MSEs - Increase usage digital connectivity 	<ul style="list-style-type: none"> • 620 UMK Class Up • 14,930 active UKM Access users • 1,767 active users of mySooltan • 2,506 active PaDI UMKM users • 1,681 SSL High Speed Internet



One of the Implementations of the Innovillage Social Project: Internet of Things for Hydroponic Management



Socialization of Innovillage Participants to the Villagers of the Social Project Implementation Location



Safe and Growing Business Training with Digital Marketing



Socialization of the Use of the QREN Application for MSEs

COLLABORATION TJSL PROGRAM REALIZATION

Telkom also contributes to implementing the Collaborative TJSL Program with the Ministry of SOEs and others. Throughout 2022, the Collaborative TJSL Program has been implemented, which represents three focus priority areas, namely environment, education, and MSE development, including:

No.	Programs	Program Realization	SOEs Collaboration
1.	SOEs Service Volunteer Program	<p>The BUMN Bakti Volunteer Program provides opportunities for all BUMN employees with the involvement of Telkom as many as four employees with locations spread in Surakarta, Karangasem, Banten, and Anambas.</p> <p>Apart from that, Telkom also participated by becoming the coordinator in the Lampung area, Way Kambas. The BUMN Bakti programs implemented in this area include: (1) Educational Assistance for the Rainbow Root Reading Gardens, (2) Assistance for Honey Farming MSMEs, (3) Environmental Assistance for Elephant Posts and Rawa Kibang.</p>	Telkom, Bukit Asam, PTPN VII
2.	Educational Assistance Collaborative Program	Telkom's contribution to the Banten educational assistance collaboration program included the assistance of 3,000 school uniforms and a digital educational device package consisting of an all-in-one PC, projector, internet network, and screen projector. The implementation of this program is spread across three regencies and two cities in Banten Province.	Telkom, BRI, Bahana PUI, Angkasara Pura II, Danareksa, and PLN
3.	UMK Exhibition Collaboration Program	The BeriArti Festival through Rumah BUMN Batam, Telkom has initiated the MSME exhibition program with the realization of a total of 6,000 visitors.	Telkom, Mandiri, BRI, BTN, BNI, Pertamina, PLN, Inalum, Pegadaian, and BUMN Foundation



Festival BeriArti: Collaboration for the UMK Exhibition Organizing Program



Telkom Employees Selected to Become SOE Service Volunteers 2022



Implementation of the 2022 BUMN Volunteer Program in Lampung



Distribution of Computer Packages in the Context of Educational Aid Collaboration Program in Banten

MSE FUNDING PROGRAM

The MSE Funding Program (Access to capital) is a community economic empowerment program with the primary objective of expanding access to credit for MSEs through financing in the form of capital assistance loans with relatively low levels of administrative services. The management of the MSE Funding Program run by Telkom is also strengthened through the digitalization process, making it easier for MSEs to access loan applications, obtain information, and monitor installment history.

Throughout 2022, the UMK Funding Program funds that have been distributed by Telkom amounted to **Rp237.52 billion** to **5,032** MSEs engaged in the industrial, trade, agriculture, livestock, plantation, fisheries, services, and other business sectors. The following is data on the realization of the number of Fostered Partners and the distribution of MSE Funding funds per business sector from 2020 to 2022.

Table of Distribution of Funds for the MSE Funding Program and the Number of Telkom Fostered Partners

No.	Business Sectors	Number of Fostered Partners			Total Distributions (Rp Billion)		
		2022	2021	2020	2022	2021	2020
1.	Industry	1,012	1,095	1,043	48.98	47.12	45.10
2.	Trading	2,836	2,929	2,795	128.50	118.75	112.74
3.	Agriculture	112	110	100	6.02	5.07	4.46
4.	Farm	140	146	168	6.98	6.27	7.38
5.	Plantation	49	50	45	2.51	2.32	2.02
6.	Fishery	104	117	99	4.93	4.91	4.81
7.	Service	760	847	807	38.89	35.83	33.11
8.	Others	19	76	34	0.71	3.01	0.93
	Total	5,032	5,370	5,091	237.52	223.28	210.55
	Growth (%)	(6.29)	5.48	(8.15)	6.37	6.04	(12.53)

The number of UMK Funding Program Foster Partners in 2022 decreased by 6.29% compared to 2021, while the amount of funds disbursed in 2022 increased by 6.37%.



FUND DISTRIBUTION EFFECTIVENESS OF MSE FUNDING PROGRAM

In 2022, Telkom targets the effectiveness of the distribution of PUMK Program funds at **90%** of the available funds, with the realization reaching **95.11%** (score 3). This achievement has been consistent in the last three years as a form of the company's commitment to empowering the national MSE sector.

Table of Effectiveness of Distribution of Telkom Partnership Program Funds

Partnership Program	Unit	2022	2021	2020
Amount of Funds Disbursed	Rp billion	237.52	223.28	221.66
Amount of Funds Available	Rp billion	238.35	231.92	225.58
Level of Effectiveness of Funding	%	95.11	96.58	98.27
Funding Effectiveness Level Score		3	3	3

MSE FUNDING PROGRAM REFUND COLLECTIBILITY

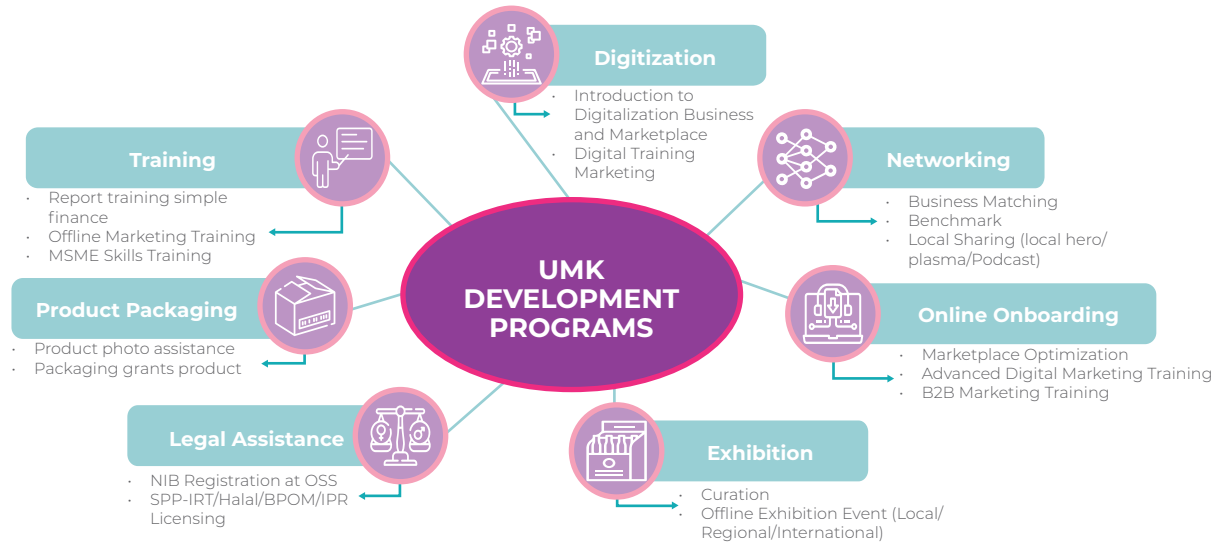
The realization of collectibility of refunds for the Telkom UMK Funding Program in 2022 reached **76.07%** (score 3), with a collectibility target of **70%**. This performance has been relatively consistent in the last three years, as a form of the company's success in managing loan funds for the UMK Funding Program.

Partnership Program Refund Collectibility Table

Collectibility	Unit	2022	2021	2020
Collectibility Percentage	%	76.07	74.82	74.03
Score		3	3	3

CAPACITY BUILDING OF FOSTERED MSEs

Types of UMK Development Programs



To support MSEs' efforts to upgrade, Telkom has developed the capacity of MSEs through the Go Modern and Go Digital programs, expanding market access through the Go Online and Go Global programs, and other activities to increase the productivity of the assisted MSEs. One of Telkom's efforts to increase the capacity of Fostered MSEs is to participate in the Dubai Expo 2022 exhibition, WSBK, and Mandalika MotoGP 2022, as well as the Proudly Made in Indonesia National Movement Program 2022 (Program Gerakan Nasional Bangga Buatan Indonesia 2022). This exhibition presents various products from Telkom's Leading MSEs such as fashion, food, and crafts, which are the mainstay products of Indonesia's creative economy. In addition, the UMK Development Program activities are carried out by increasing the competence of UMK, including by holding mindset, skill-set, tool-set training, as well as assisting UMK in obtaining certification and business licenses. The achievements of the UMK Development Program are presented in the following table:

Table of Achievements of the 2022 UMK Development Program

No.	Program Type	Achievement of Fostered UMK
1.	UMK Go Modern	15,261
2.	UMK Go Digital	15,135
3.	UMK Go Online	5,793
4.	UMK Go Global	21
5.	Certifications (Halal and PIRT)	1,362
6.	NIB Assistance	3,785
7.	Mindset Training	102
8.	Skillset Training	1,284
9.	Toolset Training	239

DISTRIBUTION EFFECTIVENESS OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY PROGRAMS

In setting the 2022 target, Telkom is expected to be able to distribute 100% of the TJSL program from the budget allocation of Rp125 billion. The realization of the TJSL Program in 2022 is Rp124.78 billion or 99.82% of the budget allocation for that year.

Table of Effectiveness of Telkom's Social, Economic and Environmental Empowerment Program Distribution of Funds

Community Development Program	Unit	2022	2021	2020
Amount of Funds Disbursed	Rp billion	124.78	124.76	124.73
Fund Allocation Available	Rp billion	125	125	124.74
Level of Effectiveness of Funding	%	99.82	99.80	99.99

BUDGET ALLOCATION OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY PROGRAM

In accordance with the regulations of the Ministry of SOEs, the sources of funds for the TJSL Program are part of the budget, which is calculated as the Company's costs and a provision for a portion of the Company's net profit in the previous fiscal year. The total TJSL budget increased from **Rp345 billion** in 2021 to **Rp355 billion** in 2022. The increase in the budget allocation for the TJSL program was due to an additional 4.5% budget allocation for the MSE Funding Program due to the rise in the number of available funds.

Telkom Social and Environmental Responsibility Program Budget Allocation Table

No.	Program Type	Changes %	2022 Rp billion	2021 Rp billion	2020 Rp billion
1.	MSE Funding Program	4.5	230	220	225.58
2.	Social and Environmental Responsibility Program	-	125	125	124.74
	Total Number	4.5	355	345	350.32

FINANCIAL STATEMENT

Statement of Financial Position (Rp)	
ASSETS	
Current Assets	
Cash and Cash Equivalents	11,599,419,605
Loan to Foster Partners net of allowance for impairment losses of Rp84,929,581,437	293,000,450,534
Total current assets	304,599,870,139
Non current assets	
Other assets	
Troubled Loan net of allowance for impairment losses of Rp289,951,899,219	-
Total non current assets	-
TOTAL ASSETS	304,599,870,139
LIABILITIES AND NET ASSETS	
LIABILITIES	
Current Liabilities	
Payables and other current liabilities	380,916,088
Overpayment of Installments	203,691,711
TOTAL LIABILITIES	584,607,799
NET ASSETS	
Without restrictions from resource provider	304,015,262,340
With restrictions from resource provider	-
TOTAL NET ASSETS	304,015,262,340
TOTAL LIABILITIES DAN NET ASSETS	304,599,870,139

Statement of Comprehensive Income (Rp)

WITHOUT RESTRICTIONS FROM RESOURCE PROVIDER	
REVENUES	
Loan Administration Service Income	15,482,696,576
Interest Income	301,902,379
Other Income	46,014,976
TOTAL REVENUES	15,830,613,931
INCOME (EXPENSES)	
Recovery/(Allowance) for Impairment of Loan	4,422,134,092
Other Income/(Expenses)	190,366,869
TOTAL INCOME/(EXPENSES)	4,612,500,961
SURPLUS	20,443,114,892
WITH RESTRICTIONS FROM RESOURCE PROVIDER	
OTHER COMPREHENSIVE INCOME	-
TOTAL COMPREHENSIVE INCOME	20,443,114,892

Statement of Changes in Net Assets (Rp)

NET ASSETS	
WITHOUT RESTRICTIONS FROM RESOURCE PROVIDER	
Beginning balance	283,572,147,448
Surplus	20,443,114,892
Ending balance	304,015,262,340
Other comprehensive income	-
Total	304,015,262,340
WITH RESTRICTIONS FROM RESOURCE PROVIDER	
TOTAL NET ASSETS	304,015,262,340

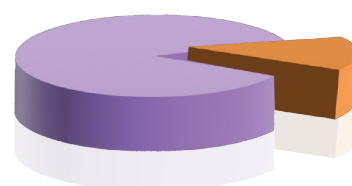
Statement of Cash Flows (Rp)	
OPERATING ACTIVITIES	
Loan repayments from Foster Partners	226,749,898,042
Payment Loan	(372,611,905)
Acceptance of Loan Administration Services	15,236,139,190
Interest Income	301,902,379
Distribution of Loan Funds to Development Partners	(237,524,200,000)
Partnership Development Fund	-
Partnership Development Fund Refund	-
Return of Excess Installments to Fostered Partners	(236,788,598)
NET CASH FLOWS RECEIVED TO OPERATING ACTIVITIES	4,154,339,108
INCREASE IN CASH AND CASH EQUIVALENTS	4,154,339,108
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	7,445,080,497
CASH AND CASH EQUIVALENTS AT END OF YEAR	11,599,419,605

DIGITALIZATION OF MSE MANAGEMENT

In 2021, Telkom digitized the management of the MSE Funding Program, starting from MSE capital assistance to monitoring loan repayments through the implementation of UKM Access. Through the UKM Access application, it is possible to integrate the MSE management system as a whole, including with all TelkomGroup service solutions for the MSE segment, to make the process of submitting the Telkom PUMK Program for Fostered MSEs candidates easier, faster, and paperless.

Throughout 2022, Telkom will implement a comprehensive enhancement system based on Sustainable Development Goals (TPB/SDGs). Furthermore, to improve the customer experience for MSEs and managers, Telkom has re-engineered the UKM Access application to become UKM Access Reborn. It divided applications specifically for TJSL Managers through the New Smart Survey and for Development Partners through UKM Access Reborn. In addition, to add virtual account installment payment options, Telkom is collaborating with Bank Syariah Indonesia (BSI) with Development Partners in Aceh City as a pilot project. Telkom also migrated the CDC Dashboard, which initially used the Extract Transform Load (ETL) mechanism to become a machine-to-machine mechanism through the Application Programming Interface (API), which was integrated with SIMPKBL in real-time.

In early 2022, to create a comprehensive profile of Telkom-assisted SMEs based on personal data and business data profiles, Telkom CDC developed the One Data UKM platform. On the other hand, through One UKM Data, it is hoped that it will become a decision-maker tool for corporate businesses, especially for offering TelkomGroup products that are right for SMEs.



CSR ACTIVITIES SUCCESS PARAMETERS

Telkom measures the success of TJSL Program activities through community satisfaction as beneficiaries of the TJSL Program using the community satisfaction Index (IKM) and Net Promoter Score (NPS) methods. In addition, to measure the impact of the benefits of the CSR program, an assessment is carried out using the Social Return on Investment (SROI) method. In 2022, the Company measured the CSR (TJSL) Index with an achievement of 83.08%. This achievement illustrates that the CSR activities carried out by the Company are in the excellent category or at a substantial level and positively influence the Company's image. This is due to the increased perception of the assisted MSEs/beneficiaries and the surrounding community towards Telkom's CSR program, especially in the dimensions of citizenship, governance, and workplace.

Meanwhile, the Net Promoter Score (NPS) is used to measure the success of social responsibility toward society. With the NPS, Telkom identifies people's motivation to recommend or promote Telkom's products and services. The 2022 NPS measurement result of 55.53% shows a positive value from the public's point of view in recommending Telkom products. This increase indicates community motivation in advocating or promoting Telkom's products and services. The results of the 2022 NPS measurement show a positive value from the community's point of view in recommending the use of Telkom products.

Then, Social Return on Investment (SROI) is used to measure the beneficial impact of implementing the TJSL Program. Throughout 2022, 3 priority programs have been calculated in Environment, Education, and MSE Development with an average value **above 1**. This indicates that every rupiah that has been socially invested in the TJSL Program provides returns in the form of more beneficial impacts of more than 1 rupiah.

AWARDS OF TJSL PROGRAM 2022

Date	Events	Awards	Providing Agencies/ Institutions
March 23	BUMN Corporate Communications and Sustainability Summit (BCOMSS)	1 st Place – CID Bidang Pendidikan 1 st Place – SME Development 1 st Place – Creating Shared Values 1 st Place – TJSL Officer of The Year	Ministry of State-Owned Enterprises (BUMN)
March 30	Top Business	Top CSR Award 2022 #Star5 & Top Leader on CSR Commitment 2022	Top CSR Award
July 18	Info Brand & Trans n Co	Best of CSR Concept. CSR Impact and CSR Donation Value	Top CSR of The Year
August 15	Bisnis Indonesia Award	Bisnis Indonesia Award The most Consistent Digital Telco Company in Implementing Integrated CSR	Bisnis Indonesia
August 26	Nusantara CSR Award	Best Program Peningkatan Mutu Pendidikan	La Toffi Scholl of CSR
September 15	HR Online Asia Pacific	Gold Medalist on CSR Strategy	HR Excellence Award

Date	Events	Awards	Providing Agencies/ Institutions
November 4	United Nations	1 st Runner Up – Community Engagement & Partnership	Women's Empowerment Principles (WEPs) Awards
November 11	Anugerah CSR IDX Channel Award	1 st Place – Economic Development Initiatives	IDX Channel
November 22	Indonesia SDGs Award (ISDA)	Best of CSR Concept, CSR Impact and CSR Donation Value	Corporate Forum for CSR Development (CFCD)
November 23	Taiwan Institute for Sustainable Energy	Best Practice – Global Sustainability Program	Global Corporate Sustainability Awards
December 1	SDG Action Award	3 rd Place – Pelaku Usaha Besar	Ministry of National Development Planning (Bappenas)

